

Privacy Policy

Cueplay Privacy Policy

Effective Date: [1 Jan, 2025]

Cueplay (“we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website and use our services (collectively, the “Services”). By accessing or using our Services, you agree to the collection and use of information in accordance with this policy. If you do not agree with the terms of this Privacy Policy, please do not use our Services.

1. Information We Collect

We may collect personal information from you when you use our Services, including but not limited to:

- **Personal Identification Information:** Name, email address, phone number, and any other information you provide when creating an account or making a reservation.
- **Payment Information:** Credit card details and billing information for processing payments.
- **Usage Data:** Information about how you use our Services, including your IP address, browser type, access times, and pages viewed.

2. How We Use Your Information

We may use the information we collect for various purposes, including:

- To provide, operate, and maintain our Services.
- To process your reservations and payments.
- To communicate with you, including sending confirmations, updates, and promotional materials.
- To improve our Services, including analyzing usage trends and user feedback.
- To detect, prevent, and address technical issues and security threats.

3. Disclosure of Your Information

We do not sell or rent your personal information to third parties. We may share your information in the following circumstances:

- **With Service Providers:** We may share your information with third-party service providers to perform services on our behalf, such as payment processing and customer support.
- **Legal Requirements:** We may disclose your information if required to do so by law or in response to valid requests by public authorities (e.g., a court or government agency).
- **Business Transfers:** In the event of a merger, acquisition, or asset sale, your personal information may be transferred to the acquiring party.

4. Security of Your Information

We take reasonable measures to protect your personal information from unauthorized access, use, disclosure, alteration, or destruction. However, no method of transmission over the internet or method of electronic storage is 100% secure, and we cannot guarantee its absolute security.

5. Your Rights

Depending on your jurisdiction, you may have certain rights regarding your personal information, including:

- The right to access your personal information.
- The right to request correction of inaccurate or incomplete information.
- The right to request deletion of your personal information.
- The right to object to or restrict the processing of your personal information.

To exercise these rights, please contact us using the contact information provided below.

6. Third-Party Links

Our Services may contain links to third-party websites. We are not responsible for the privacy practices or content of these sites. We encourage you to review the privacy policies of any third-party sites you visit.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Thank you for trusting us with your personal information. We are committed to protecting your privacy and ensuring a safe experience while using our Services.